Tillamook County

DEPARTMENT OF COMMUNITY DEVELOPMENT

BUILDING, PLANNING & ON-SITE SANITATION SECTIONS



1510 – B Third Street Tillamook, Oregon 97141 www.tillamook.or.us

Building (503) 842-3407 Planning (503) 842-3408 On-Site Sanitation (503) 842-3409 FAX (503) 842-1819 Toll Free 1 (800) 488-8280

Land of Cheese, Trees and Ocean Breeze

May 14, 2021

Dear Short-Term Rental Homeowner,

Tillamook County has been working with Tillamook Coast Visitor's Association, local Short-Term Rental vacation management companies and unincorporated community Citizen Advisory Committees (CACs) on the development of a new program, *Hello Neighbor!*

The goal of this new program is to help create and foster a positive community experience for all who reside in and visit Tillamook County. It is our hope that all who visit and lodge in our communities have an enjoyable experience while here but also conduct themselves in a positive, respectful way. Please join us in our commitment to Tillamook County communities in promoting these important reminders of conduct. Included with this letter is also a copy of the *Hello Neighbor* letter we would appreciate sharing with guests or posting on your websites to help share our positive message. Some guests may not be aware of the helpful reminders in the letter.

Below is the commitment our coalition has made to those who work, live and visit our area and we welcome you to join us. In our efforts to build community relationships, a series of additional tools can be found on the Tillamook Coast Visitor's Association website: https://tillamookcoast.com/hello-neighbor/ and also on the Community Development website: https://www.co.tillamook.or.us/commdev

Please contact myself <u>sabsher@co.tillamook.or.us</u> or Julie Hurliman, Marketing Programs Manager, Tillamook Coast Visitor's Association at <u>julie@tillamookcoast.com</u> for additional information and resources available to join efforts to build strong community partnerships for all who live and vacation in Tillamook County.

Sincerely,

Sarah Absher, CFM, Director

Our Commitment to Community







Welcome to the Tillamook Coast. We hope you'll enjoy your stay and feel like a temporary local while you enjoy the outdoors, restaurants, shopping, museums and attractions. Our vacation rental agencies share "Expectations of Conduct" with guests in multiple ways— on their websites, at time of booking, and upon arrival. These are enforceable standards required by the local jurisdiction, but we think it's good information for residents, too.

Hello, Neighbor!

Commitment to Community

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Here are a few examples:

- Neighbors & Noise The neighborhood general quiet hours are from 10pm 7am.
- **Parking** Parked vehicles may not block driveways or emergency vehicle access lanes; Obstructed access means delays, and delays could cost someone's life. Park smart.
- Speed Limits Be mindful of posted speed limits. If you're not sure, slow down.
- **Garbage** All garbage will be put in the provided secure containers, and will be picked up by a local franchised hauler at least once a week. *Did you know it is a crime to put garbage into a can that is not for your home?*
- RVs Occupied trailers and tents are not allowed on the premises at any time.
- **Pets** Leash your pet, unless you are in a *clearly defined* off leash area. Also, clean up after them. "It's your duty to pickup your pet's doody!"
- Fires Fires are only allowed in designated areas, and should never be left unattended.
- **Fireworks** The State Fire Marshall says "Keep it legal and keep it safe!" Fireworks are illegal in residential areas, and prohibited on all of our beaches.
- Drones Be mindful of where you are flying, and respectful of private property and wildlife.
- Extras during COVID We ask our guests: "In the last 14 days, has anyone in your party:

 1) Been tested for COVID, 2) Tested positive for COVID, and 3) Exhibited symptoms of COVID?" We encourage social distancing, and offer contactless check-in & check-out.

The contact information for the current Rental Manager is posted and visible on the outside of the property. Should a call be made, the Manager is required to respond by phone or in person, within 20 minutes of receiving any complaint for resolution.

If unable to connect with the Rental Manager, the Tillamook County Non-Emergency Short Term Rental Complaint Line 833.566.9442





